



# COLONY AT BOYNTON BEACH

## Bulk AT&T Services

### STEP 1

#### Choose your AT&T package

- AT&T Bulk Services [Internet 1000](#) are provided through [Colony at Boynton Beach](#)
- Determine which products you want to add to your package - upgrades will be billed directly to you on a monthly basis by AT&T

### STEP 3

#### Installation Date

- A decision maker, age 18 or older must be present for the duration of the installation - service will not be installed unless a decision maker is home
- Call 866.299.6824 if you need to change your installation date (*Installation may take up to 6 hours*)
- Active DSL Lines will be disconnected
- Make a note of your account passcode at time of installation · Check all services to ensure they are working BEFORE the technician leaves

### STEP 5

#### Billing Questions

- Call 866.299.6824 for billing questions - *do not call the number on your bill*
- Have your account number ready to give the representative

### STEP 2

#### Place your order

- Call 866.299.6824 - you MUST call this number to place your order for both the standard package and/or upgrades
- Advise the AT&T sales representative you are a Bulk Customer at [Colony at Boynton Beach](#)
- Make a note of your installation date & billing account number, or BAN#  
(*you will need your BAN# to reference your account later*)

### STEP 4

#### Bulk Services

- Provided through [Colony at Boynton Beach](#)
- #### AT&T Bill-Upgrades
- Any upgrades over the Bulk Services will be billed separately to you on your monthly AT&T bill
  - The rate billed will be the retail pricing difference from your bulk package and the upgrades you have selected
- NOTE: You cannot include any payments to [Colony at Boynton Beach](#) for the bulk services with your AT&T bill payment, and you cannot include your AT&T bill payment with any payments for [Colony at Boynton Beach](#)

